



## Internal Dispute Resolution - Feedback Form

1. Please indicate if you are making a:

- Suggestion                       Compliment                       Complaint

2. Is your feedback in relation to a:

- 'All About You' Financial Solutions Staff Member  
 'All About You' Financial Solutions Loan Consultant  
 'All About You' Financial Solutions Policy or Procedure

3. If your feedback involves a Staff Member or Loan Consultant, please provide their name.

---

4. Please detail your feedback or complaint. (If there is insufficient space, please attach additional pages.)

---

---

---

---

5. What is the outcome you seek?

---

---

---

---

6. Have you raised this issue with a Staff Member previously?

- No     Yes – if so, please provide details:

---

---

---

---

---

---

Please advise us of your details if you wish us to contact you in relation to this matter.

Name:	
Daytime Phone Number:	
Email Address:	
Postal Address:	

Thank you for taking the time to provide your feedback.

If you have provided your contact details, we undertake to contact you within 24 hours of receiving your completed form.